

IMPORTANT PHONE NUMBERS DUE TO HURRICANE KATRINA

SPRINT- 757-449-8596 (Special Psychiatric Intervention Team from Norfolk to provide counseling if needed. When you call, you will have to leave a voicemail and a callback number). There are some SPRINT team members on station.

The Navy Personnel Command KATRINA HOTLINE –1-877-689-2722 (When you call, you will have to enter a 1 and then you will leave a voicemail and callback number). The Navy Personnel Command is the number to call for mustering AND they have a lot of phone numbers available to assist you with safe haven, DFAS, displacement, and they have the master list of the people who have been accounted for. They are open 24 hours a day – 7 days a week until further notice. You will need your name, SSN# and contact information available.

FEMA- Federal Emergency Management Agency 1-800-621-3362- FEMA will help you with damaged property if you have no insurance or will help you with whatever your insurance does not cover.

DFAS- Defense Finance & Accounting Service 1-888-332-7411- DFAS will assist you with any pay issues. Call if you don't receive your pay- the voicemail prompts you to press 1 for Navy then 1 if you have non-receipt of pay due to Katrina.

EBIS CALL CENTER- 1-888-320-2917 (When you call, you will get a recording that the NOLA hub is down and that any transactions that were pending before the hurricane will not be processed until the hub is back up and then just follow the menu prompt).

ASSISTANCE & INFO FOR MILITARY –1-877-414-5358

****ASSISTANCE & INFORMATION FOR CIVILIANS- 1-866-239-0303 OR 757-889-6440** (You call them to register for TDY safe haven, travel & subsistence reimbursement. You will need your SSN number, First and Last name, your safe haven address and phone number, a fax number or e-mail address (to have orders sent to you), and all of your dependents SSN and date of birth. If a dependant calls for you, then they must have all of the member's personal information. Civilians will be required to have their bank routing number and account number. Also you can get up to 1 month advance pay- you will have 12 months to pay it back. The purpose of you registering is to help you locate or check on missing friends and vice versa.

****This number appears to have been the most help up front for our civilians for pressing things like safe haven and travel orders.**